

Benefits of the Jaguar Authorized Aluminum Repair Network

Jaguar Cars has established one of the world's largest authorized aluminum vehicle repair networks to service the collision repair needs of its XJ and XK models.

There are two categories:

- 1 Non-structural repairs are cosmetic in nature ~ consisting of ding and dent repairs, panel replacement and paintwork.
- 2 Structural repairs involve cutting, welding, binding of metal, straightening of frame damage and riveting.

To help ensure the most efficient repair process, each Jaguar dealership is aligned with an authorized local non-structural repair center.

It is essential that all body paint repairs be conducted by an authorized repair center, whatever their nature.*

A structural collision repair solution is available in most major metropolitan areas. The network is comprised of dealer owned or nominated repair centers that have met all Jaguar standards.

The Jaguar Authorized Aluminum Repair Network helps ensure that the vehicle receives utmost care and attention. Here are some of the benefits of this exclusive network:

- Staffed with certified technicians and equipped with Jaguar tested and approved tools and equipment.

- The only source for genuine Jaguar aluminum repair parts, which carry a Jaguar parts limited warranty.
- Self-contained aluminum repair environments to prevent the possibility of cross-contamination and corrosion from steel particles.
- If damage is determined to be structural in nature to any aluminum-bodied XJ or XK model, Jaguar will provide complimentary flatbed transportation to the nearest structural repair center.†
- This service will be provided at no cost to the customer during the new vehicle limited warranty period.

Frequently asked questions

Q What should a customer do in the event of a collision with their aluminum-bodied XJ or XK?

A *The customer should contact their local Jaguar dealership. The Jaguar dealer and their local Jaguar Authorized Aluminum Repair Center will assess the damage and identify repair needs.*

Q What are the risks and consequences if an aluminum-bodied XJ or XK is repaired outside of the network?

A *Repairs performed by untrained technicians at an unauthorized repair center may compromise the structural integrity of the*

vehicle, thus reducing the residual value. In addition, aluminum repairs performed outside a self-contained environment may expose the vehicle to cross-contamination and cause corrosion.

Q Are there any repairs that a non-certified independent repair

center can perform on an aluminum-bodied XJ or XK?

A *Jaguar does not recommend or encourage aluminum collision repairs outside the authorized and trained network, including ding and dent repair and/or windshield replacement.*



* Jaguar will only honor the Corrosion Protection Limited Warranty for aluminum vehicles repaired using approved parts, tools, equipment and trained technicians within the Jaguar Authorized Aluminum Repair Network (JAARN). For vehicles that have had collision, body or paintwork repaired outside the network, this Corrosion Protection Warranty may not apply. It is therefore recommended that all cosmetic body repair parts and body repairs are only performed within the network.

† Towing provision for collision repair is only applicable during the original 4-year 50,000 mile original warranty period. Any body corrosion damage not associated with previous repairs will be provided as part of the Corrosion Protection Limited Warranty for up to 6 years and unlimited mileage. Corrosion damage associated with previous repairs are handled as follows: Towing charges and repairs are to be arranged and charged to the original repair facility and are not covered by the Jaguar warranty.

